



NBIS Demo Day #4 Q&A

v. 6-8-2022

DEFENSE COUNTERINTELLIGENCE AND SECURITY AGENCY





*The following questions and answers (Q&A) were compiled from the NBIS Demo Day (#4) which occurred on June 8, 2022. This NBIS Demo Day primarily focused on the NBIS Agency Portal.

1. Q: Where are all the demo day videos posted?

A: Today's demo will be recorded and posted on the NP2 portal. Previous NBIS Demo Days from Dec 2021, Feb 2022 and Apr 2022 are also on NP2 under the Support Link at <https://np2.opm.gov/>. Another option to view the demo is on the Countermeasures website. We are also working on options for posting the video publicly for all audience members.

2. Q: Is everything going to transfer from DISS?

A: NBIS is the eventual replacement; therefore a data migration will occur from DISS to NBIS to include subject and agency data. This data migration does not include the log-in credentials you may already have in DISS. Provisioning into NBIS will be a separate process. DISS will remain functional in some capacity until all subjects, users, data, and data connections have been covered by NBIS.

3. Q: Does NBIS work on all browsers?

A: This NBIS Agency Portal has been tested on MS Edge, Chrome and Firefox

4. Q: Will NBIS have the data-pull issues that JPAS did to DISS?

A: We are working diligently to identify all data sources and data mapping to ensure accurate/timely data in NBIS. Data Migration Strategies are still ongoing, however NBIS will serve as the system of record, therefore data integrity is paramount.

5. Q: Will there be different access levels similar to JPAS? For example, level 2 for SSO and level 5 for IP offices.

A: Your access within NBIS is role driven. Similar to how JPAS had several access levels, however these roles can be stacked, meaning you will not need to log out/in to act in a different capacity. Your experience in the system is directly correlated to roles and orgs you are assigned in NBIS.

6. Q: Will our SMO tree as it is currently reflected in DISS migrate over to NBIS? Or will it require an initial build through the hierarchy?

A: At this time, there are on-going discussions on migrating org information.

7. Q: Who has access to the NBIS Agency Portal?

A: Agency Portal information will be shared when your organization is scheduled to onboard to NBIS. NBIS Portal access will be provided as your organization (Federal or Industry) is officially on-boarded to NBIS. Details will be communicated to your organization closer to the scheduled onboarding date.



8. Q: When will this part of the Agency Portal become CAC enabled?

A: The Agency Portal is CAC enabled now.

9. Q: Will we be able to use our current PIV card or will we need to purchase a new one?

A: You will not be required to get a new credential certificate. You will follow your issuing agency's PIV lifecycle policy.

10. Q: When is the new NBIS Agency Portal going out to the field?

A: The NBIS portal is currently operational—access will be based on your organization's onboarding schedule to NBIS.

11. Q: If a user has multiple certificates, will it block the user from logging in with different certificates in separate browsers?

A: Agency Portal has been developed to support multiple credentials from multiple agencies.

12. Q: Does a user need 1 "entitlement" per company or is it 1 per Cage Code/SMO?

A: Entitlement = persona. You will have one persona per "job". If your one job requires access to multiple organizations/cage codes, they would fall under the same persona. If you have multiple jobs that require access to NBIS, (e.g. Industry and National Guard), you would have multiple personas.

13. Q: Regarding the entitlements, as the Command's security manager I'm responsible for multiple security managers and setting up their many accounts. Would this warrant having multiple entitlements?

A: No. As the parent organization, you would have oversight over all sub-orgs and users within.

14. Q: Is there a list of what entitlements are available?

A: It is not a list. Each entitlement/persona will have roles available which are stackable. The entitlement is the "bucket" where you have your roles.

15. Q: Why would you need more than one entitlement?

A: If you have more than one job that requires NBIS user access. (e.g. FSO and National Guard security managers).

16. Q: Is there a time limit when you can't reactivate your own access?

A: No time limit on deactivation. Only 'LOCKED' accounts must be reset by Org Admin.



17. Q: What if our Org wants to control the accounts from our end?

A: All user accounts are managed via the NBIS Vetting/IM interface by authorized Agency administrators.

18. Q: After attempting to log in several times, if a one-time passcode is sent, does the number of login attempts reset?

A: Upon authenticated entry, the number of logins is reset

19. Q: Do we select the authentication or signature certificate option?

A: You should select you authentication certificate for enrollment.

20. Q: Is the one time passcode email only? No text to phone option?

A: Correct, email only at this time.

21. Q: Is there an expiration date/time for the two emails?

A: The invitation emails are valid for 14 days.

22. Q: What is the URL for this NBIS Agency Portal

A: When Agency Portal replaces the current NBIS Enterprise Portal and Enrollment Portals, the URL will remain the same.

23. Q: If I understand correctly, no PSAARs are required. We can complete the enrollment process through the NBIS Agency Portal?

A: The PSAAR is still required as a prerequisite for an existing NBIS user to create your persona, this triggers the enrollment process.

24. Q: When is the next demo day?

A: The next demo is scheduled for 8/10/2022. The schedule is subject to change but can be found on the DCSA website under the Events Calendar. <https://www.dcsa.mil/is/nbis/>

25. Q: What's the timeline / schedule for deployment?

A: The Deployment Schedule can be found on the DCSA website reflected above, under Deployment Schedule.