



NBIS Demo Day #5 Q&A

v. 8-10-2022

DEFENSE COUNTERINTELLIGENCE AND SECURITY AGENCY





*The following questions and answers (Q&A) were compiled from the NBIS Demo Day (#5) which occurred on August 10, 2022. This NBIS Demo Day primarily focused on Reports, Service Catalog and Active Tasks.

1. Q: Will NBIS replace DISS?

A: Yes. NBIS will replace a suite of legacy background investigation and case management IT systems from Office of Personnel Management (OPM) and Defense Manpower Data Center (DMDC), including DISS, Electronic Questionnaires for Investigations Processing (e-QIP), Secure Web Fingerprint Transmission (SWFT), Joint Personnel Adjudication System (JPAS), Defense Information Security System (DISS), Position Designation Tool (PDT), Personnel Investigations Processing System (PIPS), CVS, NP2, Field Work System (FWS) and more.

2. Q: We have close to 100 cleared MFO's under our company, and we have a centralized consolidated clearance center. We have one hierarchy account manager and delegate. Based on the onboarding notifications we've seen on DCSA webpage. How can our consolidated center avoid DCSA notifying up to 100 SMO's when we only need one account for our hierarchy account manager?

A: NBIS allows for configurable hierarchies that enable the inheritance of certain functions throughout the hierarchy. This means a parent organization in NBIS can have the adequate role to manage the orgs below.

3. Q: What are the different user roles?

A: There are approximately 50 active user roles that vary based on the organization type. Examples are user manager, org manager, etc. to get into the granularity of their functions would be a challenge in this menu. It is important to note that the roles are stackable, meaning you can be a user manager and an org manager and a case processor, etc.

4. Q: Please address how foreign travel reports will be submitted in NBIS.

A: Foreign travel has not been addressed in NBIS development as of this date. We understand this is a future requirement.

5. Q: What is the estimated timeframe for DISS and SWFT to be replaced?

A: Legacy systems will run in parallel while NBIS is iteratively developed to capture all capability and data needs. No legacy system will sunset until that time.

6. Q: Are Case IDs a hyperlink in this report that will take you to the case?

A: While the case ID is not hyperlinked, the row of that item allows drill down capability.

7. Q: What are the user roles based off? Is there an ability to aggregate data that isn't pre-populated?



A: User roles, which are stackable, grant differing types of functionality/visibility into data which then feeds what reports you can access. The reports being shown are some commonly requested reports, however, in further developments to NBIS you will be able to customize your reports with data fields that you desire (if you have access to them).

8. Q: Will the reporting include cost of investigation? This would be handy since I'm also COR for the contract with DCSA

A: Cost of investigation is not currently available in the reports, but as we integrate billing into NBIS, cost of investigation will be considered as one of the data points to be included in reports. Reports are still under development in NBIS.

9. Q: Is it possible to save a report in the .CSV format?

A: It is exportable into an excel file, which can be saved as a .CSV.

10. Q: Is it possible to save and schedule a report?

A: Not as this time.

11. Q: Will Industry FSOs/CSOs have access to these reports as well?

A: They will have access to the reports available based on the roles of the users. FSO would be a subject manager, they have access to subject management reports.

12. Q: Will we have something similar to the current DISS Subject Report?

A: Subject management has filterable fields that would allow visibility into the categories you desire. This is not currently an exportable report.

13. Q: Is there going to be a demo of initiating clearance investigation, creating records in NBIS, etc. for Industry?

A: Demo Day #2 reviewed the initiate, review, and authorize process. Creating subjects was covered there, also in Demo Day #1.

14. Q: Are the active cases something Industry has access to regarding clearance submissions?

A: Active cases as it pertains to the reports are all cases that your organization created.

15. Q: What reports will be available for industry?

A: Various subject management reports are available. Active cases, submission cases, inventory, etc.

16. Q: What is the new term for CSR?



A: Service Catalog.

17. Q: Will Industry have the ability to run subject reports which will contain/include contract numbers and contact/email address info? We don't have that capability currently in DISS.

A: That is not something we are currently tracking for development, however we do intend on improving on DISS functionality by bringing in more data points to run reports.

18. Q: How will DISS data be migrated into NBIS? During the JPAS to DISS migration we were having to affect changes to members in both systems simultaneously while trying to clean up legacy data.

A: NBIS is the eventual replacement, therefore a data migration will occur from DISS to NBIS to include subject and agency data. This data migration does not include the log in credentials you may already have in DISS. Provisioning into NBIS will be a separate process. DISS will remain functional in some capacity until all subjects, users, data, and data connections have been covered by NBIS.

19. Q: Since the systems will run parallel to NBIS, will there be a period of time where both DISS and NBIS will need to be updated simultaneously? As in, will we need to duplicate info?

A: There will be a sync between DISS and NBIS, however, NBIS will not be the system of record until NBIS has at the minimum, every functionality that DISS has or more.

20. Q: Will an FSO be able to see that an incident report has been submitted on a person "outside" their organization?

A: No.

21. Q: Will we be able to see all pending eQIP's pending review/approval by the FSO that are in our cage code, in one place, like we previously could in JPAS?

A: Yes, in My Org's Work tab. Or in the Active case report.

22. Q: If you're an account manager and hierarchy manager in DISS, how does that translate in NBIS?

A: Within NBIS there are varying individual and stackable roles, which grant you the necessary permissions to accomplish tasks.

23. Q: Will there be instructions sent out specifically for the Consolidated Clearance center who they don't want DCSA to notify through NISS and how to avoid?

A: NBIS onboarding team will be in coordination with all parties to implement an acceptable COA.

24. Q: Is there a working group specific to NBIS reporting that we could become involved with?



A: Currently NBIS is working with multiple business owners and organizations in order to obtain feedback.

25. Q: Will Fed Civilians and IC community be using NBIS?

A: The IC has expressed interest in NBIS, but it is not yet known when or if they will be onboarded in the system. The Federal Civilian (non-DoD) population will be onboarded within NBIS.

26. Q: Might an adjudicator reach out to the FSO directly via NBIS as opposed to other communications methods?

A: Via the Subj-task, which is being demonstrated on this demo day (Demo Day #5).

27. Q: Are these RFI functions only available to those agencies that have opted into using the adjudication as a service, or is this to all organizations?

A: The subtask functionality will be available to those agencies that have been onboarded, and have a service provider within NBIS.

28. Q: When will industry be required to begin using eApp instead of e-QIP?

A: There is currently no sunset date for eQIP. Industry will begin using eApp for initiation as soon as the company completes its onboarding process, which is planned for Industry later this year.

29. Q: When we migrate to NBIS, will there be a SAR request for per organization?

A: In order to use the system, a PSSAR is required (SF2962).

30. Q: Follow up to above: If a user has 10+ orgs, will they have to submit a PSAAR for each organization?

A: Terminology is a barrier because we call things a little differently than you may be used to. A user is someone who actively uses NBIS. You may have subjects in the org that don't require any access to the system. eApp is different. If a user is responsible for managing multiple orgs, each org would be required to submit an SF2962 to receive permissions for that new org. They would then have access to as many orgs as they are provisioned for without having to log in and out of each one. The PSSAR is 1 per user for overall NBIS access. The orgs they have access to will be determined by the user manager in that organization that granted them access.

31. Q: Since provisioning into NBIS will be a separate process, can users begin this process now (prior to implementation)?



A: Users will be provisioned into NBIS as part of their organization's (Fed or Industry) onboarding process. Once the org is onboarded, you will be able to provision all users and adopt available NBIS capabilities.

32. Q: For Industry, there is no ETA for when we will need to use NBIS at all given that the existing systems we use (DISS, SWFT, and eQIP) have no projected sunset dates currently?

A: Industry onboarding will start later this year. There will be a transition period for adoption of all NBIS capability and sunset of legacy system. The expectation is for Industry to use available NBIS capabilities as soon as able.

33. Q: Does sustain mean favorable and the individual keeps their clearance?

A: For this scenario, it is a favorable determination - sustaining the eligibility previously granted when his/her investigation was adjudicated.

34. Q: When NBIS comes online, will we go "back" to only one owner of one's clearance and accesses again instead of several owners at different levels? You mentioned "notifications". I've received notification for personnel who I never knew they left my command...and have to send emails to several commands looking for who either currently or historically owned this individual, ultimately looking for who "actually" owns the individual.

A: NBIS will allow an owning and servicing relationship based on affiliations. SSCs (SMOs) will be able to add and remove affiliations.

35. Q: What is the application this is built on?

A: NBIS is using PEGA, version 8.4.

36. Q: What onboarding requirements will industry have and what deadline will we have to complete them?

A: We will share industry-specific onboarding plan soon. We will leverage a self-help portal that will contain all the information needed for industry to onboard.

37. Q: Where will the industry onboarding plan be shared?

A: The DCSA NBIS site. <https://www.dcsa.mil/is/nbis/>