Managing Organization Relationships

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Application Section: Organization Management		**User Roles:** Org Relationship Manager

Applies to Organizations: Adjudication, Appeals, Continuous Vetting, Component Adjudication, Interim, Screening, SSC, FSO, Review, Authorize

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Purpose: The Organization Relationships page is a way for your organization to establish a connection with other organizations and distribute services for other organizations to utilize. The services your organization can provide are related to the Org Functions your organization can have, which is determined by your Org Types. This information can be found in the Org Details page within Org Management. The **Organization Relationship Manager** is the only user that can configure these relationships.

Using the Org Relationship page to establish relationships will allow you certain privileges within the system, such as utilizing other organizations outside of your hierarchy in Form Routing. This will also allow you to access certain Services from other organizations, if available.

To edit the Organization Relationship page, your organization must contain one of the "Provider" functions, under the list of Org Functions. As a Service Provider organization, you will be able to edit who you provide services to, and how you implement your organization's services on the "Internal Relationship Management" section of the screen.

Internal Relationships

Internal Relationships are routings configured within your organizations that allow your sub organizations to perform the corresponding work. This also serves as a masking feature so that only the parent organization's name is displayed in org relationships and not the specific sub organizations or implementors.

The left side of the Internal relationships is the organization that is providing the service. in the example below, DCSA is the Providing organization, where as CAF, DOHA, VRO, etc.. are the actual service implementors. The same org can appear on both the left and right side. Additionally, the organization on the left does not have to be the organization you are in the context of currently.
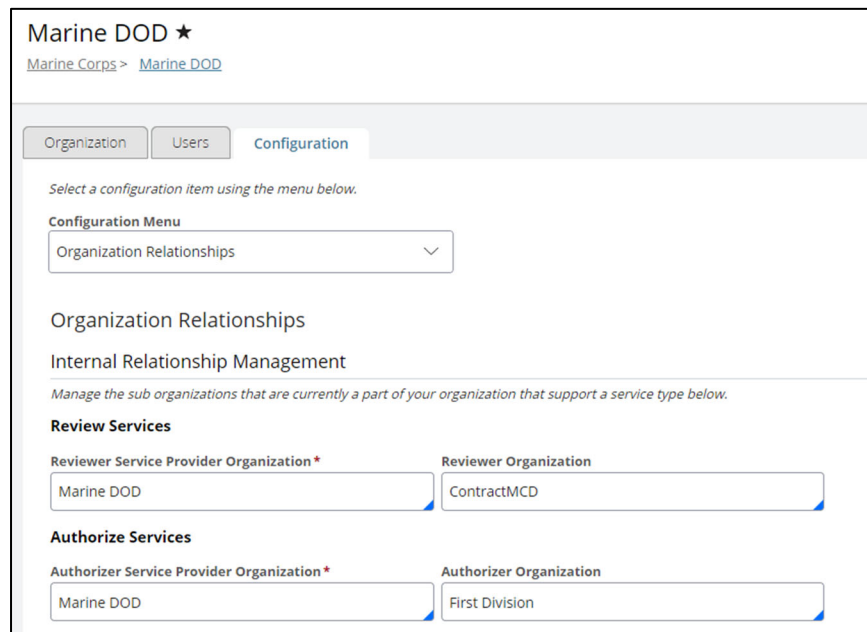

Figure 1: Internal Org Relationships Example

1. From the left navigate menu, select **Org Management**.

2. Select the **Configuration** tab.

3. From the **Configuration Menu** drop-down, select **Organization Relationships**.

4. Under the **Internal Relationship Management** section, select **Edit Relationships**.

5. Here, you can set your org as the **Service Provider Organization**. From there, you can designate one of your sub-organizations within your hierarchy to be the implementor responsible for carrying out the service.
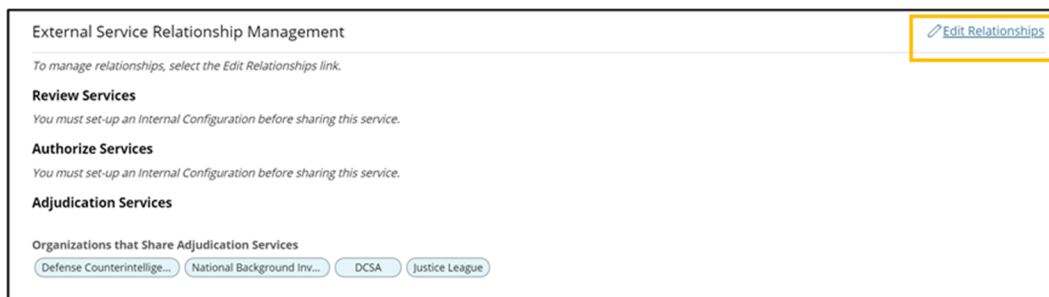

Figure 2: Internal Relationship Management

Note: Only sub-organizations that also have the corresponding Org Function, are selectable in this field item. This includes your organization.

6. Select **Save** after making your selections.

External Relationships

The External Service Relationship Management section of the page displays the organizations you are providing services for. Once you have configured your internal relationships, you can share your configured services out to other orgs for them to utilize.
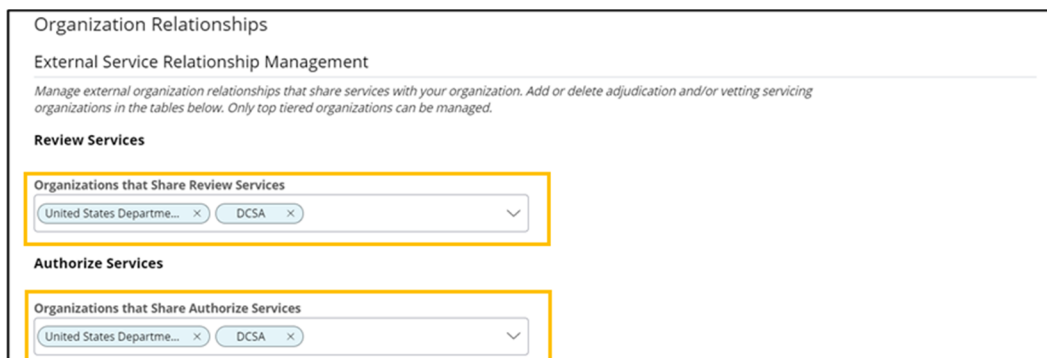
Figure 1: Org Relationships

1. Under the **External Service Relationship Management** section, select **Edit Relationships**.
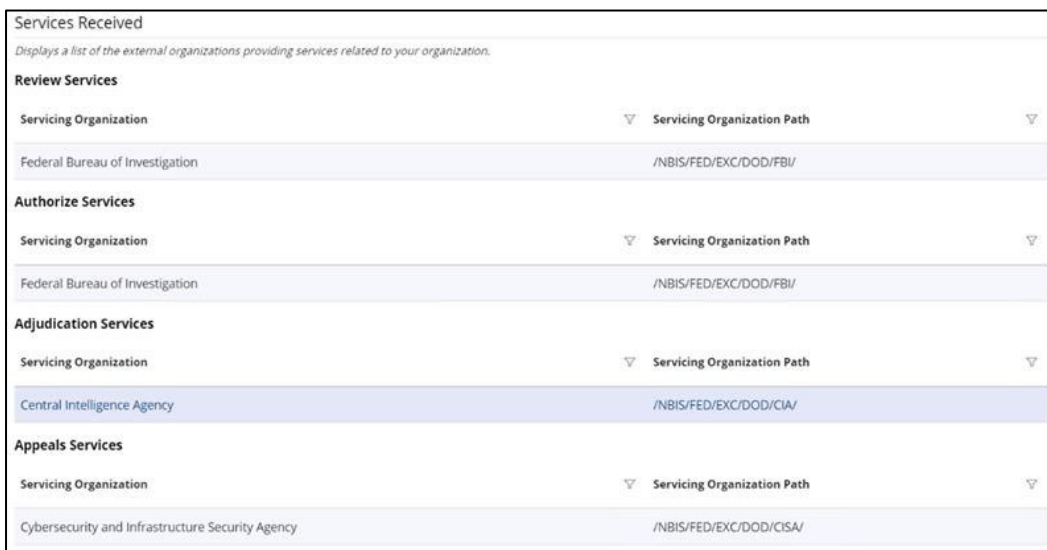
Figure 2: External Relationships Management

2. In the spaces provided under each service, you can enter organizations you would like to provide your services to.

3. Once you have made your selections, select **Save** at the bottom of the screen.

Services Received

As a consumer or receiver of these services, if you are an organization that does not have any of the "Provider" functions, then under Organization Relationships you will only see the tables displaying the relationships you currently possess for each service.

The "Services Received" table displays the services being offered to your org by external service providers. This would be configured in the providing organizations' External Service Relationship Management.

Figure 1: Services Received Table

This document does not contain Personable Identifiable Information (PII), all sample data shown was created for instructional purposes only